

Important information

Visas and passports

Before you fly check the latest passport, visa, and health entry requirements on our [Visa and passport requirements](#) page.

Check-in

Find out how you can [check in for your flydubai flight](#). Our online check-in is available between 48 hours and 75 minutes before the flight departure time (from [selected destinations](#)). If you chose to check in online, at some airports you might still need to go to the airport check-in counter for us to verify your travel documents and issue your boarding pass. You'll need to arrive at the airport at least 3 hours before departure. Check-in closes 60 minutes before departure, boarding starts 45 minutes before your flight and boarding gates close 20 minutes before flight departure time. If you arrive late, you will not be accepted onto the flight.

Manage booking

You can use 'manage booking' to change your travel dates, add or remove a passenger, upgrade to Business Class or simply add optional extras. Please check the fare rules attached along with your booking confirmation to see the fees applicable for changing or cancelling your flight(s).

If your booking was made through a travel agent, please contact them directly to make changes to your booking. If you're booked as part of a group, please check with the group organiser for details on the fare rules, as they may differ from those listed on flydubai.com. For special service requests with our partner airlines please visit the partner airline website or contact their call centre.

Baggage allowance

Hand baggage rules

You can carry one item of hand baggage weighing no more than 7 kg in Economy Class and two items of hand baggage with a combined weight not exceeding 14 kg in Business Class. Each item of hand baggage has to be smaller than 55 cm x 38 cm x 20 cm and you must be able to lift your own hand baggage into the overhead locker. Within your main hand baggage allowance, you can carry one laptop bag, one small handbag/satchel (not exceeding 25 cm x 33 cm x 20 cm) or one duty free shopping bag. If the storage available on board your flight is limited, you may be asked to check in your hand baggage at the boarding gate.

Hand baggage exceeding the permitted allowances must be checked in and the relevant baggage fee will apply.

For information on the hand baggage rules of our partner airlines, please refer to the partner airline website.

Checked baggage rules

You can check in up to 3 pieces of checked baggage with a combined weight not exceeding the baggage allowance in your booking confirmation. Each piece of baggage has to weigh less than 32 kg and shouldn't exceed the maximum dimensions of 165 cm (height + width + depth).

For information on the checked baggage rules of our partner airlines, please refer to the partner airline.

For more information on forbidden items, sports equipment, airport baggage rates and more, please check [flydubai's baggage guidelines and policies](#).

Wheelchair assistance

If you are travelling with your own wheelchair or require wheelchair assistance during your journey with us, please inform us at least 24 hours prior to your flight departure and before checking in online. While all reasonable measures will be taken to fulfill your request, we cannot fully assure these requests will be met, even if confirmed in writing.

Credit/debit card payment

If the payment for this booking was made using a debit or credit card and the cardholder isn't travelling on this itinerary, flydubai might ask for a photocopy of the cardholder's credit/debit card and valid ID document at the airport check-in desk for verification purposes.

If you are unable to present the required documents at the airport, you won't be allowed to travel, and we won't be able to offer you a refund.

Transferring between Dubai International (DXB) and Dubai World Central (DWC) and vice versa

If your travel itinerary requires a transfer between the airports in Dubai, you'll need to enter the UAE (clearing customs and immigration) and collect your checked baggage. Please check whether you need a visa to enter the UAE and ensure you have sufficient time to travel to your departure airport.

Endorsements

Contact FZ for any modifications, cancellations and refunds

General queries: Customer Centre [+971 600 54 44 45](#), email: letstalk@flydubai.com

Business Class: [+971 600 59 55 59](#), email: businessteam@flydubai.com

Fare terms and conditions

- All rebooking and cancellation fees are per person, per sector.
- In case of rebooking, any difference in fare plus rebooking fee will be charged.
- Any government non-refundable taxes are not applicable for refund.
- Partial cancellation is not allowed when the journey has not started. If you have not started your journey and still want to cancel any of the flight sectors, we will need to cancel the entire booking.
- Seat type and configuration may vary and may also be subject to change for operational reasons.

MR JACEK GWOZDZ

Journey 1: WAW-MNL

Penalties:

CHANGES

CHANGES PERMITTED.

IN CASE OF FULL/PARTIAL REBOOKING,

ANY DIFFERENCE IN FARE PLUS REBOOKING FEE IS APPLICABLE. **

NOTE-

DATE CHANGE UP TO 24 HRS OF FLIGHT DEPARTURE -

AED 150.00 PER PERSON PER SECTOR.

DATE CHANGE WITH IN 24 HRS OF FLIGHT DEPARTURE - 100% PENALTY.

DATE CHANGE POST FLIGHT DEPARTURE (NO SHOW) - 100% PENALTY.

** MODIFICATION FEE DOES NOT APPLY TO INFANT NOT OCCUPYING A SEAT **

CANCELLATIONS

CANCELLATIONS PERMITTED.

** IN CASE OF FULL/PARTIAL CANCELLATION, ANY DIFFERENCE IN FARE PLUS CANCELLATION FEE IS APPLICABLE. **

** FOR PARTIALLY PAID BOOKING, COMPLETE THE PAYMENT WITHIN THE SPECIFIED TIME FRAME TO AVOID CANCELLATION. STANDARD FARE RULES WILL APPLY. **

NOTE-

FLIGHT CANCEL UP TO 24 HRS OF FLIGHT DEPARTURE -

AED 200.00 PER PERSON PER SECTOR.

FLIGHT CANCEL WITH IN 24 HRS OF FLIGHT DEPARTURE - 100% PENALTY.

FLIGHT CANCEL POST FLIGHT DEPARTURE (NO SHOW) - 100% PENALTY.

** REFUNDABLE AMOUNT IS IN FORM OF A VOUCHER VALID FOR 1 YEAR UNDER THE PAX NAME **

** PARTIAL CANCELLATION IS NOT ALLOWED WHEN THE JOURNEY HAS NOT COMMENCED. IF YOU STILL WANT TO CANCEL, WE WILL NEED TO CANCEL THE FULL BOOKING **

** OUT OF SEQUENCE TICKETS - ANYTIME TICKETS IS UTILIZED OUT OF SEQUENCE NO REFUND WILL BE GIVEN **

** CANCELLATION FEE DOES NOT APPLY TO INFANT NOT OCCUPYING A SEAT **

Voluntary Changes:

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Journey 2: MNL-WAW

Penalties:

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